

Save your customer support teams for those high value engagements

Let customers serve themselves using conversational AI, driving your revenue and your customers satisfaction.

What is Conversations

Conversations is an AI enterprise-grade digital employee that provides sales and customer service support for companies that deal with large volumes of enquiries.

Built to scale, the Conversations platform's flexible integration systems allow your business to adapt as technology evolves. Use machine learning and NLU to manage great conversation design, analytics and AI as part of your ongoing customer service toolset.

 **Easy and quick setup**

 **Upsell & cross sell**

 **Always on**

 **Reduce wait times**

 **Take it omni channel**

Questions? Contact us now!

info@cloudwave.cm.au

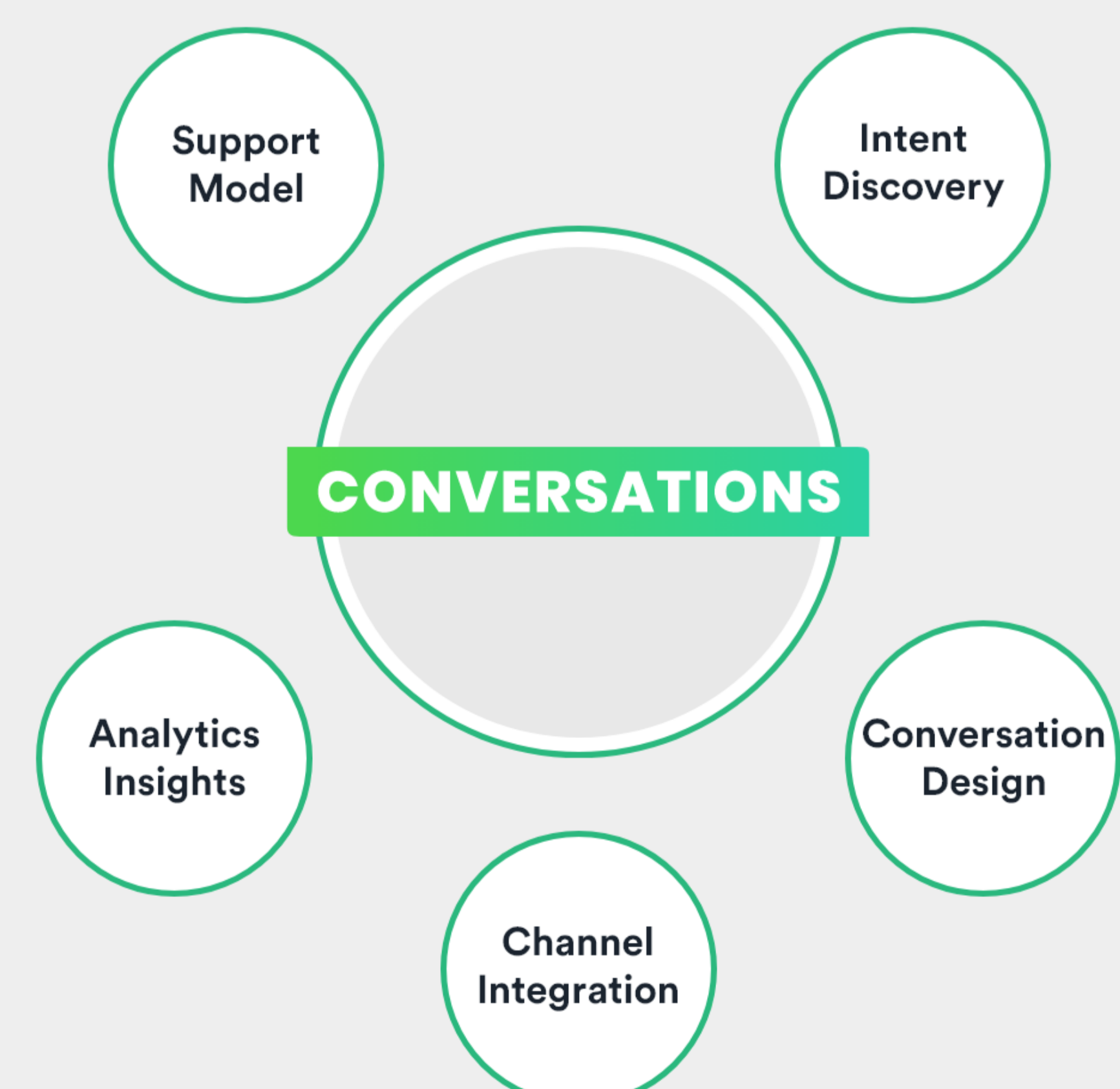
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Support at Scale

Satisfied customers want 24/7 availability, accurate information and quick resolutions. Conversations delivers this in a natural conversational manner, personalised 1:1 fashion and at scale.

Built for enterprise and businesses who need customised service options to handle those next level enquiries, a conversations digital employee added to your team combines automated and human engagement to achieve the best business outcomes:

- Use AI to automate up to 80% of all engagements
- Lower cost to serve to as little as 47 cents and control costs through self service options and automation
- Bridge the gap between conversational AI and human interactions



Conversations customers typically experience

3x
Return on investment

47 cents
Cost to serve

40%
Cost to serve